

Helpful Tips – MD.2

1. If your MD.2 has been stored or kept in a place that is cold (below 32°F/0°C) for longer than two or three hours please unpack your MD.2 and let it sit in a warm room for three to five hours before setting it up.
2. Before loading the MD.2 determine the maximum number of days of medication that is available.

For example: 20 days supply of Lasix
 15 days supply of Atenolol
 18 days supply of Vitamin E

Using the example above, you can only load 15 complete days of medication. Set up 15 days of dosing cups and fill them appropriately.

3. Try to get all of your medication refills on the same 30 day cycle. Taking the enclosed letter to your pharmacist may be helpful. It may take a couple of weeks to get them all on the same schedule but then you can load the MD.2 most efficiently. This will also save trips to the pharmacy!
4. When you load the MD.2 for the first time only load it for a week. This will allow you to be sure that the times and messages that you have chosen work for you. If everything is great after a week then reload the MD.2 for the maximum number of days possible. If something needs to be changed (a dosing time or a message) then just call the Support Center (1-877-472-9037) and make the change. You will then have to download your new information and reload the MD.2.
5. Be sure that the plug you choose to connect the MD.2 is not turned on and off by a wall switch. This will cause a power interruption to the MD.2 and use up all the batteries.
6. When you know there is a doctor's appointment scheduled only load the MD.2 for two or three days after the appointment. That way, if your doctor changes your medication, there will be fewer cups to change.
7. The MD.2 dispensing cups can be re-used. It is helpful to leave a plastic bag next to the MD.2 and put the empty cups and lids in the bag after you have taken your medication. The cups and lids can be re-used many times if they are not crumpled or dirty.

Be sure to use cups and lids supplied by IMD. Other cups will cause the MD.2 to jam and malfunction. Additional cups and lids can be ordered from IMD.

8. Please try to save the shipping materials that your MD.2 arrived in. In the unlikely event that it needs to be returned to IMD for any reason this will decrease costs and ensure its safe return.

Thank you for choosing the MD.2!