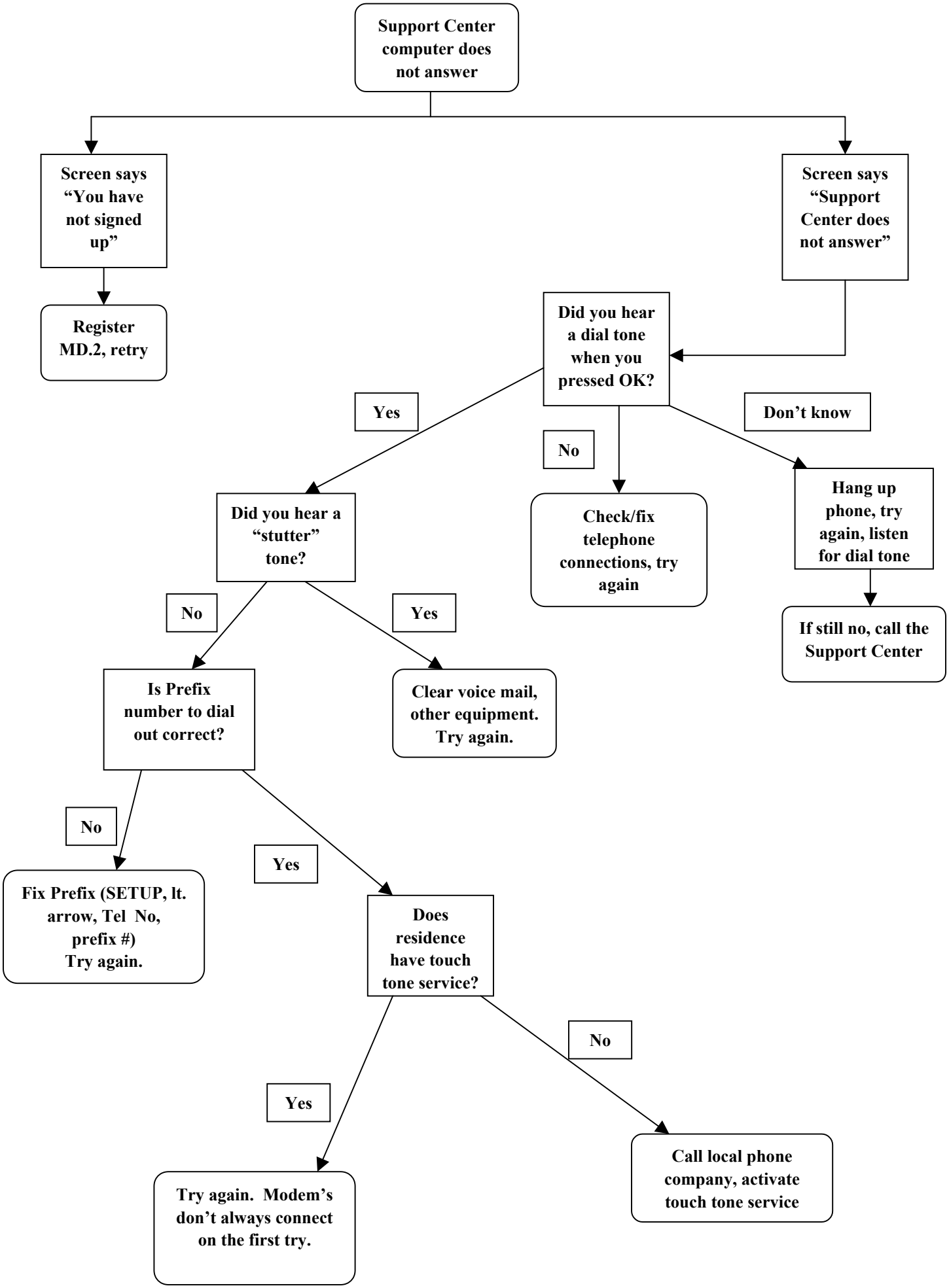
Support Center computer does not answer
Screen says "You have not signed up"
Register MD.2, retry
Screen says "Support Center does not answer"
Did you hear a dial tone when you pressed OK?
Yes
No
Don't know
Check/fix telephone connections, try again
Hang up phone, try again, listen for dial tone
If still no, call the Support Center
Did you hear a "stutter" tone?
No
Yes
Clear voice mail, other equipment. Try again.
Is Prefix number to dial out correct?
No
Fix Prefix (SETUP, lt. arrow, Tel No, prefix #) Try again.
Yes
Does residence have touch tone service?
Yes
Try again. Modem's don't always connect on the first try.
No
Call local phone company, activate touch tone service